## CSR REAL TIME MEETING STATUS PROGRAM OFFICER FREQUENTLY ASKED QUESTIONS

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How many meetings can I follow using this site?

I am a program officer at CDC. How do I login into the site?

How do I report a problem when using the site?

How do I suggest an enhancement to site?

**How do I log into the site?** Click on the link <a href="http://www.csr.nih.gov/PONotificationPO/Login.aspx">http://www.csr.nih.gov/PONotificationPO/Login.aspx</a>. When prompted, enter your NIH user name and Windows password.

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What should I do if I cannot login? If you get an error message when trying to access the site, submit an email to <a href="mailto:CSRRTMSupport@csr.nih.gov">CSR downloads</a> the names of all users with IMPAC Program module access three times a year (early January, May and September). If your name was added to the list of users of IMPAC Program Module after the CSR database was updated, then your name was not included. Once CSR receives your email notifying us that you could not login, your name will be added to the list of users and you should experience no future problems viewing this site.

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How do I find the status of the discussions of the applications for a meeting? After you log into the site, find the acronym or the name of the meeting and click on it. The application discussion status screen will open and allow you to check the status of the discussions.

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**How do I know if an application is being discussed?** Applications under discussion will have a check in the box designated "IP" under Status.

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How do I know if an application's discussion was completed? Applications for which discussion was completed will have a check in the box designated "C" under Status.

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How do I find which applications were not discussed at the meeting? The Real Time Meeting Status site displays the status of the discussions and not the outcome of the discussions. Thus, it does not display information identifying which application were discussed or not discussed.

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How do I find if a meeting is on break? The status of the progress of a meeting is shown in the list of meetings in the meeting status column. It is also shown in the center of the application discussion status screen. Meeting status is shown as "In Progress", "Will Resume with date and time it will resume" (displayed when meeting is on break), and "Ended".

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How do I find messages sent by the SRO? Occasionally SROs send messages to all program officers to announce changes in the order of the review, deferrals etc. These messages can be found by opening the message box in the top center of the application discussion status screen. When POs are logged into a meeting site and a new message is sent by the SRO, a warning will be displayed letting POs know that a new message is available. When a PO logs into a meeting where there are messages from the SRO, the meeting will open displaying the message board.

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How do I know when the data displayed in the discussion screen was last refreshed? The application discussion status screen displays the last time the data was refreshed on the top right hand side of the screen.

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**How do I refresh the site manually?** Click on the "Refresh Data" button at the top of the application discussion status screen to manually refresh the data.

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**How many meetings can I follow using this site?** Multiple meetings can be followed simultaneously. Program officers can navigate back and forth between different meetings by selecting them in the list of meetings screen.

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I am a program officer at CDC. How do I login into the site? The site as currently designed is only available to NIH program officers. Program officers from other DHHS organizations should follow review of applications by listening to the meeting proceedings as instructed by the meeting SRO.

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**How do I report a problem when using the site?** Problems should be reported to <a href="mailto:CSRRTMSupport@csr.nih.gov">CSRRTMSupport@csr.nih.gov</a>. Include your name and a description of the problem(s) you encountered.

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**How do I suggest an enhancement to site?** Suggestions to improve the site should be sent recorded at <a href="http://intranet.csr.nih.gov/CSRAppEnhancements/default.aspx">http://intranet.csr.nih.gov/CSRAppEnhancements/default.aspx</a>...

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